COOKIE POLICY

Hotel Milano Piazzatorre
Domain: https://www.hotelmilano.bg.it/en
Data Controller: Bonetti Gaetano

1. What are cookies
Cookies are small text files that websites send to the user's device to improve the browsing experience.

2. Types of cookies used by this website

2.1 Technical cookies (always active)
They are used to:
• ensure the proper functioning of the website
• maintain the user session
• manage basic preferences and functionalities

They do not require user consent.

2.2 Third-party cookies
The website uses external services that may install cookies.

Below is the complete list of third parties:

A. Google Fonts
Provider: Google LLC
Purpose: font loading
Data collected: IP address
Country: USA
Notes: extra-EU data transfer

B. Google Maps (iframe + API)
Provider: Google LLC
Purpose: interactive map display
Data collected: IP, browsing data, interactions
Country: USA
Notes: possible indirect profiling

C. Google reCAPTCHA
Provider: Google LLC
Purpose: anti-spam protection
Data collected: IP, mouse movements, browser data
Country: USA
Notes: service necessary for security

D. Booking Engine – Slope
Provider: Slope Srl
Purpose: booking management
Data collected: technical and marketing cookies
Country: EU
Notes: cookies active on the booking page

E. Social Networks (links only)
Facebook and Instagram are present as simple links.
They do not install cookies unless the user interacts with them.

3. Profiling cookies
Our website does not install or activate profiling cookies.
Any marketing cookies are activated only after obtaining consent through the cookie banner.

4. Cookie management
The user can:
• accept or refuse cookies via the banner
• change preferences at any time
• manage cookies through their browser settings